

[Close Window](#) [Print Story](#)

Convergys plans to hire 2,500 new agents in India

Businesswire India

Posted online: Oct 06, 2008 at 1650 hrs

New Delhi, October 6:Convergys Corporation, a global leader in relationship management, announced that it plans to significantly increase the number of contact center agents it employs in India based on client needs for an additional 2,500 people by the end of the year.

"Convergys agents continue to provide our clients and their customers with an outstanding customer experience, excellent performance, and unmatched quality that consistently meets and exceeds their expectations," said Sukant Srivastava, Managing Director and Country Manager for Convergys' Customer Management business in India. "Their dedication and hard work has paid off in continued growth and expanded job opportunities for our current and prospective employees in India."

Convergys offers employees comprehensive training, competitive wages, fast track growth, and a warm, engaging work culture that is conducive to professional and personal growth. In addition, new employees can take advantage of transportation to and from work, tuition reimbursement, and a competitive benefits package that includes medical insurance.

Convergys employees benefit from the distinct opportunity to service customers of the leading global brands across the telecommunications, financial, and automotive sectors, and thus gain an unparalleled breadth of experience as they build their careers in the booming BPO sector. Potential candidates are encouraged to submit their resumes to hrindia@convergys.com.

Convergys currently operates from major facilities in cities across India including New Delhi, Hyderabad, Mumbai, Pune, and Bangalore. Employees working in these locations provide technical help desk services along with customer support for Fortune 1000 companies in financial services, communications, consumer products, and other industries. Convergys has more than 13,000 employees in India.